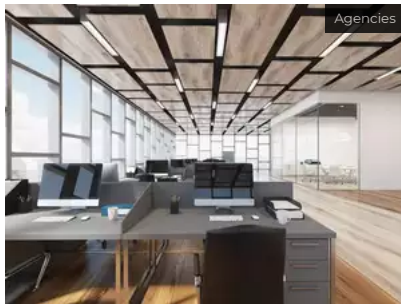


## Compass Group plans expansion, expects India to rank among its top five markets

By Faizan Haidar, ET Bureau • Last Updated: Dec 30, 2023, 11:19:03 PM IST

### Synopsis

The company is looking to expand its facility management business from 2 million sq ft to 10 million sq ft as employees are returning back to offices and corporates continue to lease big space. "In India, the share of facility management business is much higher than globally and we will continue to expand both the verticals. We believe there is a lot of scope in managing the upcoming office buildings as India continues to supply Grade A office assets," said Chawla.



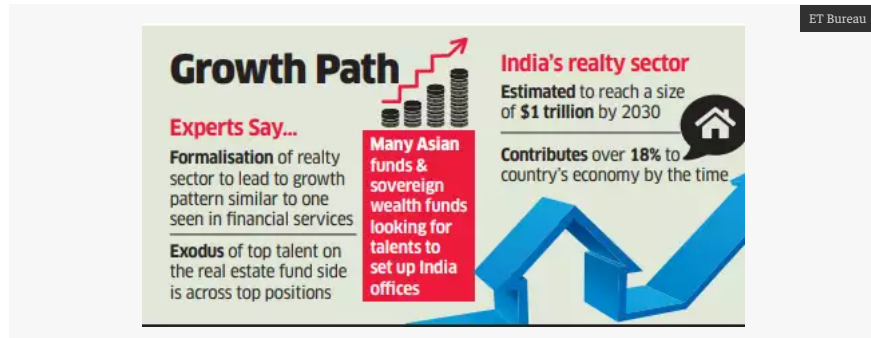
Representative Image.

**India** arm of British multinational group **Compass Group PLC** which manages large **office complexes** and food services for **corporates**, is looking to make India among the top five markets for the company, Vikas Chawla, MD of **Compass Group India** told ET.

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"In India, the share of facility management business is much higher than globally and we will continue to expand both the verticals. We believe there is a lot of scope in managing the upcoming office buildings as India continues to supply Grade A office assets," said Chawla.

Compass Group India is a wholly owned subsidiary of **Compass Group** PLC and has been servicing the Indian corporate, healthcare, and education market needs since 2008. The British multinational group (member of FTSE 100) is a leading provider of contract food and support services, with a presence in 35 countries and serving more than 96 of the Fortune 100 companies.



ET Bureau



"For better service to the client, we make sure that the employees we deploy at

various buildings are on our payroll and adequately trained,” Chawla said.

Compass Group India operates in over 450 locations across the country, serving more than 600,000 meals a day and maintaining over 160 million sq.ft. area.

“We continue to innovate and design solutions that nourish and maintain workplaces, leverage technology for kitchen automation, digital transformation for facility management, and deliver on evolving consumer needs. We have our in-house tech to monitor all the activities of the building we maintain and it ensures quick resolution of any complaint,” said Chawla.

Compass pioneers 'Cobotics,' collaboration between robots and human expertise for maintaining spaces.

The synergy between advanced robotic technology and human intelligence ensures a harmonious balance. Robots perform routine tasks with precision, allowing human experts to focus on monitoring, analysis, and proactive actions.

It also has Saarthi-FX, a platform designed to meet the evolving needs of facilities management. This automation and IT-enabled services solution offers real-time visibility of discrete sites to senior management, enhancing data analytics and reporting capabilities.