



REIMAGINING SPACES



IFM SERVICES

Compass Group Overview:

Compass Group is the world's leading provider of contract food and support services with presence in 30 countries. It is a London headquartered FTSE 20 organisation with global revenue of \$42.2 billion.

More than 96 of the Fortune 100 companies are its clients. Compass has been ranked #1 in the "Diversified Outsourcing Services" in FORTUNE's World's Most Admired Companies (WMAC) 2020 & 2021.



We operate in
30+
Countries



2050
Climate Net Zero
Commitment



We Employee
600k+
Great People



Our Revenue Is
\$42.2 Bn

Compass India:

Compass India is a wholly owned subsidiary of Compass Group PLC. Since 2008, Compass Group India is committed to meeting the varied requirements of Indian corporate, healthcare, education, and numerous other sectors, maintaining world-class standards of delivery.



We operate in
45+
Cities



We work in
857+
Client Locations



We Employee
40,000+
Great People



We serve
200+
MN sq.ft. Area

Support Services:

We apply our ‘hospitality mind-set’ to the ‘industrial efficiency’ necessary to manage and deliver multiple support services. We implement standardised processes through our world-leading operating platform, the Compass Service Framework, which drives consistency and continuity, whether for single site, national or international multi-site contracts.



Sectors We Cater To:

Our businesses give our clients access to unrivalled experience, global best practices and market leading innovations.

IT/ITeS



BFSI



Manufacturing



Education



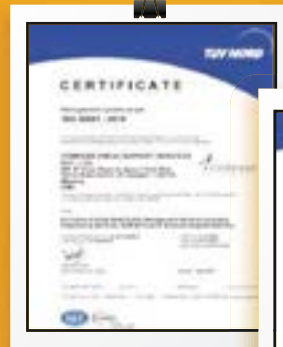
Pharma & HC



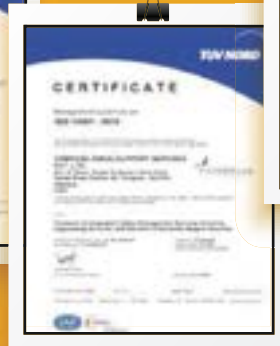
Data Centres



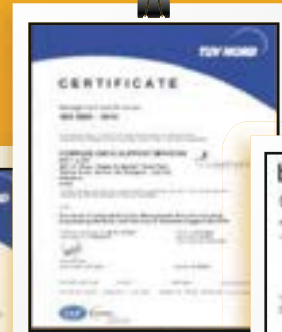
Compass Group
India is certified
with the following
ISO Standards



OHS – Safety -
ISO 45001



EHS – Environment -
ISO 14001



QMS –
Quality – ISO
9001



Asset
Management - ISO
55001



Compass India Integrated Facility Management- ONE-STOP SOLUTION

An integrated, self-performing solution that provides our clients with economic efficiency, guaranteed expertise and certified quality while improving the well-being of its end-users. Compass India offers a plethora of support services for enhanced consumer experience with heightened focus on safety.

Workplace Hygiene:

Good workplace hygiene practices reduce the risk of ill-health and injuries. They help improve productivity and keep consumers, workers and organisations safe. Our solutions cater to support clients as per their requirement and device a cleaner and greener regime for their facility.



Personalized
hygiene kit for
workstation
hygiene



Minimizes
chances of
infection



Cleaning
procedure:
Spray, Wipe
and Rub



01
Water Management



02
Waste Management



03
Green Building Certification



04
Indoor Air Quality



05
Energy Management Services



SUSTAINABILITY SERVICES

Activities like building construction, operation and maintenance impacts the environment. This is where our sustainable design solutions take the limelight. It aims at reducing negative impacts to the environment and balances the functional requirements with imparted techniques. We work closely with our clients to transform operations, drive growth and reach their sustainability goals.

01 Water Management:

Our team of experts assess existing water consumption and requirement of the facility, identify gaps of water wastage, identify location of water consumption measurement and thereafter suggest ways to optimize water consumption.

No wastage
of condensate
water

No more
resource
depletion

Reduction of
fresh water
consumption

Solutions Offered

Insight:

Managed water conservation project for **2 million sq.ft. built** up area



02 Waste Management:

We provide consultation to our client for various viable waste management solutions, disposal, recycling etc. We manage all kinds of waste ranging from organic, solid, fit-out waste and debris from Commercial & Residential Buildings. We ensure proper disposal & processing of the waste collected by composting, vermicomposting, anaerobic digestion and so on.

We ensure Garbage bag and container color coding with daily documentation & waste record for better management.



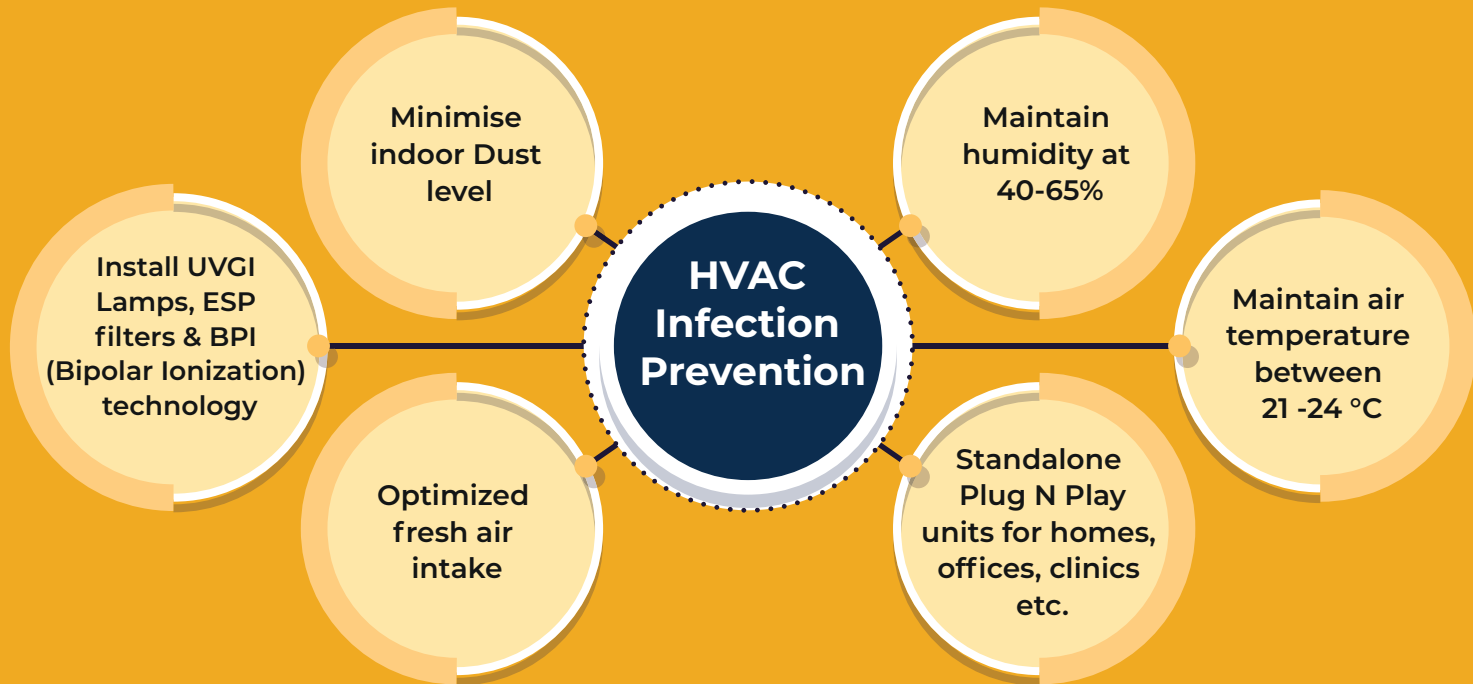
03 Green Building Certification

We facilitate clients for Online Project Registration with IGBC and score credit ratings as per features.



04 Indoor Air Quality

Our team of experts specializes in monitoring and controlling indoor air quality (IAQ) parameters according to industry standards. We offer optimized solutions to ensure a healthy and safe indoor environment, focusing on maintaining optimal levels of CO₂, humidity, and other key IAQ factors.





Indoor Environment Disinfection Methodologies

Bi-Polar Ionization (BPI)
Technology Treatment

Reduced air pollutants

Easy to install in existing FCU,
AHU, TFA, Ductable A/c units

Standalone Plug N Play units for
homes, offices, clinics etc.

05 Energy Management Services:

In the building industry, energy conservation and optimization is a key challenge and a strategic business objective for all building managers and asset owners. To address this we at Compass Group, have built an enduring and market appropriate energy practice which helps our customers to identify, track, monitor and conserve energy in a sustainable manner.



We have a team of dedicated certified energy managers and auditors on board with a thorough industry experience and exposure who diligently work towards devising the ways to reduce your energy consumption effectively and intelligently.

HOW DO WE DO IT



TECHNICAL SERVICES

Building Maintenance: Comprehensive upkeep services ensuring optimal functioning and safety of building infrastructure and facilities.

Command Centre Operations: Centralized monitoring and management of facility systems, ensuring efficient operations and rapid response to issues.

HVAC Systems: Operation & Maintenance of High & Low side HVAC systems . Repair and upgradation of installed system to ensure optimum efficiency.

Electrical Systems: Ensuring safe and reliable electrical infrastructure through maintenance, repair, and upgrades of electrical systems.

Plumbing & Carpentry: Professional plumbing and carpentry services for maintenance, repairs, and installations to maintain functional and aesthetic standards.

Elevators & Escalators: Maintenance and repair services to ensure the safety and efficiency of elevators and escalators in buildings.

Fire, Life Safety: Comprehensive fire and life safety solutions, including equipment maintenance and emergency preparedness to protect occupants and property.



Carpet Care for a Clean and Healthy Workspace

Regular carpet cleaning extends carpet life and ensures a healthier workspace. Carpets accumulate dirt, allergens, and stains, affecting appearance and air quality.

Our Expertise:

Compass offers top-tier Carpet Care with the Injection Extraction Method, removing dirt, stains, allergens, and bacteria for a cleaner, healthier office with minimal disruption.



BENEFITS

Deep Clean: Removes dirt and allergens.

Improved Air Quality: Reduces dust and bacteria.

Faster Drying: Quick drying with minimal moisture.

Prolonged Carpet Life: Prevents damage.

Enhanced Appearance: Maintains a professional look.

Transforming Facilities Maintenance with Robotics Technology

Robotics is transforming Integrated Facilities Management (IFM) by enhancing efficiency and precision. Compass Group is integrating advanced robotic technologies in services such as automated cleaning, aerial surveillance, groundskeeping, and data insights. These innovations optimize operations, improve consistency, and elevate service quality, providing intelligent, scalable solutions to meet the evolving demands of modern facility management.



The Impact of Robotics in Housekeeping



Enhanced Cleaning Consistency

Robotic cleaners ensure uniform results across large areas, maintaining high cleanliness standards and reliable service.



Increased Efficiency and Speed

Operating 24/7, robotic machines reduce cleaning time and improve operational efficiency by covering large spaces autonomously.



Reduction in Human Error and Fatigue

Automation eliminates human error and fatigue, providing more accurate results, especially in tasks requiring precision.



Lower Environmental Impact

Eco-friendly robotic cleaners use less water and fewer chemicals, promoting sustainability by reducing waste and resource consumption.

Robotics Revolutionizing Landscaping Tasks

Consistent and High-Quality Results

Robotic lawn mowers provide precise cuts, ensuring well-maintained, aesthetically pleasing lawns with minimal effort.

Labour Efficiency

Automating tasks like mowing, trimming, and weeding allows human workers to focus on more complex tasks, boosting productivity and optimizing resources.

Cost-Effective Maintenance

While the initial investment is higher, robotic mowers reduce operational costs over time by cutting labour, fuel, and maintenance expenses.

Environmentally Friendly

Electric-powered robotic mowers produce zero emissions, are quieter, and reduce noise pollution, making them eco-friendly.

Time Savings and Efficiency

Robotic mowers work autonomously, even in tough conditions, ensuring tasks are completed on time without supervision.

Increased Safety

Automating hazardous tasks like mowing reduces worker injury risks, with sensors to detect obstacles and prevent accidents.



At Compass Group, we're leading the way in integrating robotics into facilities management. As clients increasingly prioritize innovation, we focus on enhancing service quality, optimizing operations, and delivering value, driving a future-ready, automated approach.



Landscaping/ Horticulture Services

Comprehensive landscaping and horticulture solutions, including garden design, maintenance, and plant care, to enhance the aesthetic appeal and environmental quality of outdoor and indoor spaces.

Projects Management

Managing resources through various methodologies, keeping in mind the design specifications and project build.



Making an interior space ready for occupancy with complete fit-outs solutions



Dry wall partitions

MEP system integration

Building fabric as per design

Procurement of assets etc.

Retrofit / Interior Fit Out Works

Our team of experts at Compass help customers in developing the user requirement /concept to design & finally helping them in execution till handover.



RES-Repair Engineering Services

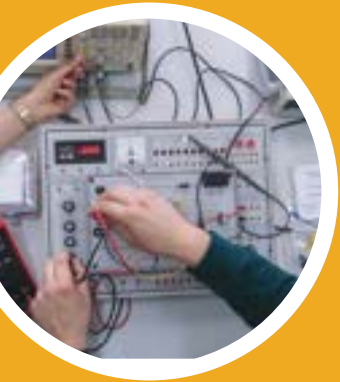
Our team of multi-skilled Engineers can undertake repair / retrofit works during breakdowns or for the improvements.



ADDITIONAL SERVICES

Thermography

Our team of experts use Thermal Imaging method to measure the hot spots developing in the power distribution system. This helps avoid unwanted breakdowns.



Power Quality & Harmonic Analysis

We monitor, measure, record and analyze all electrical parameters at the facility to identify the power quality issues.

Duct Cleaning

We provide duct cleaning services for improved indoor air quality and reduced odor. We use purpose designed equipment for safe, fast and efficient contaminant removal.



Vibration Analysis

Using the Predictive Maintenance tool, we detect faults in rotating equipment (Fans, Motors, Pumps, compressor etc.). The vibrations and movements of the equipment are recorded that are later transferred to a computer and analyzed to locate the problem.

ADDITIONAL SERVICES

Pipeline Health Status Check

We use a non-destructive testing technique to check the health status of the fire line and water supply pipeline. This helps the client to act proactively and take preventive action.

Hygiene Measurement By ATP Meter

Using an ATP Meter gives us intelligence about the present level of contamination in the facility and the level of treatment required. For sampling, we choose all high touch surfaces like seats, doorknobs, lift buttons, handrail, etc. to know the risk level.



Carpet Shampooing

Carpet cleaning is performed to remove stains, dirt, and allergens from carpets. Common methods include hot water extraction, dry-cleaning, and vacuuming.

Facade Cleaning

Facade cleaning is the process of making sure the exterior of a building is clear of any dirt, grime, stains, and pollutants. How a facade is cleaned depends on the material it is made from and the equipment and solutions used are specific to that type of material to avoid any damages.



AUTOMATION & IT ENABLED SERVICES

A unique and innovative flagship solution in Facilities Space

- With heightened focus on facility operations, Saarthi-FX provides real time visibility of the entire region (discrete sites) to senior management, centrally
- Strengthen operating team's data analytics and reporting capability
- Data storage electronically, enable operating team to go back in history data for root cause analysis on a click of mouse
- Sustainable solution reduce paper consumption for logbooks

R.O.C. – REMOTE OPERATIONS CENTER

A first-of-its-kind in the Facility Management industry, ROC is a visionary technology solution to provide superior experience to our partners. ROC enables proactive remote management and monitoring for highly distributed operations, helping our partners to strategically transition from dedicated resource model to shared resource model. It allows hundreds of sites to come on the network, ensuring seamless monitoring, eliminating manual dependencies and significant cost optimisation.



BIM – (Building Information Management System)

BIM practices and technology can be applied to significantly enhance the efficiency and effectiveness of asset management and thereby the resulting benefits.



Improved
Asset Management



Enhanced Collaboration
and Communication



Increased Cost
Savings and Efficiency



Enhanced Safety and
Compliance

BIM is helping in digitizing the complete process, picking up info at right time for making it available for each identified piece of asset, installed at different locations, to the engineer requiring at any time; linked to virtual digital twin BIM model.

LOW VALUE PURCHASE

Chemical Supplies

We have a large platform of vendor integration to offer chemicals for housekeeping services at our client locations for better cost optimization.

Stationary

We have empanelled vendors who can supply stationary on a short notice, at competitive prices. This leads to better cost optimization and smooth operations.

Mask/sanitisers

Using masks and sanitizers across all our sites has been made mandatory, be it for Compass staff or client employees. These essentials reduce the risk of infection and keeps one protected.



WORKPLACE BEVERAGE SOLUTION

We are constantly investing in research and development, working closely with our customers to keep up-to-date with consumers' tastes and preferences. Our team constantly focuses on what people want, not just their taste in coffee / tea but the way they wish to consume it, the times they want to enjoy it and the style in which they wish to experience it.



Fully Automatic & Touch Free

Mobile-based Web Interface

Simple User Interface

CONTACTLESS



SAFE AND HYGIENIC

- Smart Coffee & Tea Vending Machine using QR Code
- Auto scheduled cleaning cycle



VALUE FOR MONEY

- Energy saving mode built-in machine
- Cost saving in every per cup

Contactless Vending Solutions

Workplace Food Solutions As Per The New Normal

We bring best-in-class processes to support our vending solution, in association with our vendor partners, enabled by effective digital technology.



Diverse menu selection



App based remote ordering



Multiple cashless payment modes



24*7 anytime-
instant- convenient

24/7

Key Features

Queue buster
at cafeteria





COMPASS GROUP INDIA PVT. LTD. (SUPPORT SERVICES)

7th floor, Tower-B, Spaze I-Tech Park, Sector - 49, Sohna Road, Gurgaon,
Haryana-122018 | Tel: +91 124 4975400

For further information contact Mr. Muralidharan KM

✉ muralidharan.mohan@compass-group.co.in

☎ +91 89717 36444 | +91 84488 91520



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